

# F & M LAUNDRY SERVICES, LLC

8111 ROCKSIDE ROAD, SUITE 200 • VALLEY VIEW, OHIO 44125 • PHONE (216) 520-1250 • FAX (216) 447-9646

May 11, 2009

Re: **Lakeside Laundry Equipment Company**  
**23209 Miles Road, Suite D**  
**Warrensville Heights, OH 44128**

To Whom It May Concern:

This is to serve as a letter of recommendation with reference to Lakeside Laundry Equipment Company located in Warrensville Heights, Ohio.

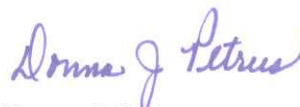
F & M Laundry Services, LLC was formed to provide self-serve laundry equipment to various apartment communities throughout Ohio and in Kentucky, West Virginia and Indiana. Our business began its operation in early 2007. The owner of F & M Laundry Services, LLC had owned and managed a coin-operated laundry business in the 1980's; however, he wanted to re-open the business and explore the option of utilizing the debit card system. We were interested only in the Maytag line of products and consulted with Howard Shear of Lakeside Laundry Equipment Company, an authorized distributor for Maytag.

Howard provided all the pertinent information to help us decide on the debit card system. He also made himself available to set up and thoroughly train us on the ESD software program and use of laundry cards. Howard went "above and beyond" to ensure we were comfortable with the system and was always available to answer questions. We have been pleased with the accuracy, reliability and accountability of the debit card system.

Since 2007, F & M Laundry Services, LLC has purchased washers and dryers from Lakeside Laundry Equipment Company to service more than 2,000 apartment units in 30 locations. Lakeside's professional installers have never failed to deliver the machines precisely as scheduled. The Maytag's were an excellent choice because of their high efficiency and durability. On the rare occasion when a service call is required, Lakeside responds promptly and provides on-site training to the property maintenance personnel so minor problems can be handled in-house. We look forward to working with Howard Shear and Lakeside Laundry in the future as our business continues to expand.

I highly recommend Maytag and Lakeside Laundry Equipment Company to anyone interested in purchasing quality washers and dryers from a professional distributor.

Sincerely,



Donna J. Petrus  
Controller